BangaloreOne Portals by December*
Deccan Herald, Bangalore.

Fifteen locations have been identified across Bangalore City to house BangaloreOne portals which will provide a one-stop interface for citizens with State Government and Semi-Government organisations. Scheduled to be launched by December this year, the portals will be a \"one-stop-shop\" where citizens can pay their water, telephone and electricity bills and commercial taxes, procure birth and death certificates, book railway tickets etc. The process of finalising the terms of reference and the tendering process for vendors is in progress and will be completed within a month, Additional Chief Secretary Vijay Gore told reporters on Wednesday. The process of coordinating various public utility providers is also in progress and the response has been positive, he said. Bankers have also shown tremendous interest in the project, he added. Based on the success story of a similar project in Andhra Pradesh, called eSeva, BangaloreOne deploys the tools of Information and Communication Technology (ICT) to enhance speed, certainty, transparency and efficiency in providing various government services to the citizens. Meanwhile, sources told Deccan Herald that the BangaloreOne centres will come up at Jayanagar 2nd block, Yeshwantpur Market Complex, RT Nagar, Shantinagar BDA Complex, HBR Layout, Tannery Road, JP Nagar, Airport Road and Nagarbhavi II Stage. Centres have also been planned at Madiwala, JC Road, MG Road, Fraser Town, the sources said. The National Institute of Smart Governance has been entrusted with the responsibility of conceptualisation of the project and provide consultancy while the State Government will handle, among other things, site preparation, manpower deployment, training and co-ordination with the various departments. The State Government, opting for the Public Private Partnership (PPP) model, has signed a MOU with Microsoft to provide Technology and Biotechnology Departments on the latest e-government framework based on its NET technology. Microsoft will also assist the government in design, development and deployment of BangaloreOne.

* Original article received from Mr. P. Ramakrishnan via the Mahadhikar Discussion Group on 19 August 2004.