

Commonwealth Human Rights Initiative, New Delhi.

&

Consumer Rights, Education and Awareness Trust, Bangalore

REPORT OF THE CAPACITY BUILDING AND STRATEGY PLANNING WORKSHOP ON RIGHT TO INFORMATION

Date: 3 & 4th March 2005

Venue: Hotel Vijay Residency
Bangalore

The Consumer Rights, Education and Awareness Trust (CREAT) has launched a campaign on Right to Information (RTI) in Karnataka. This initiative is supported by Commonwealth Human Rights Initiative (CHRI) New Delhi. As part of this campaign CREAT has been holding workshops and seminars in various parts of Karnataka to sensitize the general public, NGOs, media, advocates, law students and the Government officials about RTI in general and Karnataka Right to Information Act (KRIA) in particular.

Workshops and seminars were held places like Mysore, Haveri, Magadi and Chickmagalur. As a result of these events, CREAT has been able to identify several groups, individuals and activists who are interested in using KRIA and also those who have already made use of KRIA for different purposes. During these workshops it was felt that many citizens were either not aware of KRIA or were unable to identify issues on which KRIA can be effectively used. The capacity and skill of these NGOs were limited and the need for a capacity building workshop was felt. Further, CREAT had to plan its activities to move ahead in the campaign on RTI.

In this background, CREAT, with the assistance of CHRI, organized a two day capacity building and strategy-planning workshop on 3 & 4th March 2005, at Bangalore.

Objectives:

- To identify the difficulties citizens and voluntary organizations face in getting information from Government departments
- To identify issues/subjects for which KRIA can be used
- To interact with government officials about implementation of KRIA
- To share experiences of various stakeholders in using KRIA
- To train participants in the art of drafting applications for obtaining information under KRIA
- To finalize a plan of action for the next 10-12 months to make the RTI campaign successful

Participant's profile:

The two day workshop drew more than 40 participants from all over Karnataka. Participants included farmers organizations, water users societies, consumer groups, citizens; forums, journalists, environmentalists, law students and human rights activists. The participants were from places like Haveri, Ranebennur, Sirsi, Udupi, Chickmagalur, Koppa, Chintamani, Bangalore City, Magadi, Shimoga, Shiralakoppa, Sagar, Puttur, Balehonnur, Thirthahalli etc. One of the participants was the President of a Town Municipality.

Methodology:

The workshop laid emphasis on case studies, interaction with government departments and drafting applications. Hence lectures and presentations were kept to the minimum. The methodology of the workshop included lectures, case studies, interactions, group discussions, drafting applications and identifying events for the next ten months.

Resource persons:

No.	Name of the resource person	Organisation/Department
1	Ms.Anuradha Rao	Public Affairs Centre & KRIA KATTE
2	Mr.Mohamad Anwar	Assistant Controller, Department of Legal Metrology, Government of Karnataka
3	Mr. Anil Kumar, IAS	Commissioner, Food, Civil Supplies and Consumer Affairs, Govt. of Karnataka
4	Prof..B.K.Chandrashekar	Former Minister, GOK Member of Task Force on Panchayati Raj, Government of India
5	Mr.Basavaraj	Special Officer, Department of Panchyatraj and Rural Development, Government of Karnataka
6	Mr.Ramachandraiah	Law Faculty, Administrative Training Institute, Mysore
7	Mr.Dada Peer	Department of Health and Family Welfare, Government of Karnataka
8	Mr.Venkatesh Nayak	Program Officer (RTI) CHRI, New Delhi

Case Studies presentations:

1	Mr.G.G.Hegde Kadekodi	Balakedarara Hitharakshaka Sangha, Sirsi
2	Mr.Ramesh Kadakola	Activist, Haveri
3	Mr.Manjunath Reddy	Jana Jagruthi Vedike, Chintamani, Kolar
4	Mr.K.N.Venkatgirirao	Consumers Forum, Sagar
5	Mr.Y.V.Ashwathnarayana	Consumer Care Society, Bangalaore

6	Mr.Y.G.Muralidharan	CREAT, Bangalore
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Day 1: (3rd March 2005)

The workshop proceedings started with a brief welcome by Mr.Y.G. Muralidharan, of CREAT. He explained the background in which the workshop was being arranged and the objectives to be achieved. Mr.Muralidharan said that the workshop should be more interactive and the participants should share their experiences rather than simply hearing lectures and speeches. He said that this workshop should also finalize an action plan to take the Right to Information campaign forward. This was followed by brief self-introductions by the participants. Mr. Muralidharan said the workshop would focus on:

- Interactions with Government officials regarding implementation of KRIA
- Sharing of experiences of those who have used KRIA
- Drafting of applications
- Drawing up an Action Plan for the next 10-12 months

Ms.Anuradha Rao of Public Affairs Centre and Convenor of KRIA KATTE, made a presentation on KRIA. She explained the basic concepts of KRIA and how it can be used by citizens. She also explained the KRIA KATTE's activities and invited all citizens' organizations to participate in it.

Shri.Venkatesh Nayak, CHRI, spoke on the Right to Information Act 2004 and described the activities of CHRI at the national level and in some of the focus states. He explained the various terms used in the RTI Act, the actual application process, the fees payable and penalty for not providing information. He said KRIA has a better provision in this regard.

Shri.Venkatesh emphasized the role of RTI in the Karnataka Panchayati Raj Act, 1994 and said the Secretary of the village/Gram Panchayat is the competent authority. The secretary is liable for penalty and disciplinary proceedings. He said that the Chief Executive Officer of the Zilla Panchayat is the competent authority at the Zilla and Taluk levels. To a question, he clarified that KRIA overrides the Panchayati Raj Act. Mr.Venkatesh explained the various rates of fees to be paid for obtaining documents under the PRI Act.

Shri.Ramachandriah, Faculty (Law) at the Administrative Training Institute,(ATI) Mysore, explained in detail the procedure for applying under KRIA. Quoting examples of the officials who attend the training at ATI, he said that the mindset of officials has still not changed. There is a general feeling that providing information is not their obligation. He explained how officials try to find loopholes in the Act to refuse information.

Shri. Ramachandriah, said that under KRIA there is a provision to provide copies of documents asked for by the applicant. Some officials have refused to part with information on grounds like the photo copying machine is not available, the document is

hand written etc. He said that the Rules to KRIA should be made more elaborate in this regard.

Shri.Mohamad Anwar, Assistant Controller, Department of Legal Metrology, Government of Karnataka made a presentation about the steps taken by his department in implementing KRIA. He said all the officials have been asked to comply with KRIA and notification under Section 3 (b) has been published. Mr.Anwar made available the documents published by his department. He said that the officials in Bangalore Urban and Rural areas have been trained by CREAT on KRIA and the department has agreed to train all the officers throughout Karnataka by using the services of CREAT/CHRI. He also said that surprise checks have been conducted to ascertain implementation of KRIA.

During the post lunch session Shri. Dada Peer, First Division Assistant, Directorate of Health and Family Welfare, GOK, explained the activities of his department and the steps taken to implement KRIA. He said that when nobody took interest in KRIA he himself started to draft disclosure of information under Section 3(b) of KRIA. He said that he was encouraged by the lecture given by Mr.Y.G.Muralidharan of CREAT in the District Training Institute to take more interest in KRIA and started drafting the document.

Shri. Peer said that his department was quite large and included a number of services under several schemes and that it would be difficult to provide all details in the disclosure document. However, most of the schemes have been included, he said. He explained the discussion that is taking place in the department about information to be provided to an applicant relating to employment on compassionate grounds. Mr.Peer said that ultimately he would approach CREAT for a solution.

Shri.Anil Kumar, IAS, Commissioner, Food, Civil Supplies and Consumer Affairs, made a presentation about implementation of KRIA in his department. He said his department was the first to bring out a Citizens Charter and it contained many provisions for providing information. He said there was no need to use KRIA if the Charter is implemented in true spirit. However, he agreed that it is not being implemented in all cases. He wanted NGOs like CREAT to take up this issue.

Shri. Anil Kumar said that notification under Section 3 (b) of KRIA has been made (a copy of the document was given to the participants). He explained that at the State Capital level the Assistant (Head Quarters) is the Competent Authority under KRIA. The Deputy Directors at range level are designated as Competent Authorities. He also answered several questions relating to use of KRIA for PDS, issue of ration cards, the procedure for identifying the beneficiaries under Below the Poverty Line etc.

Prof. B.K.Chandrashekar, MLC, delivered the keynote address. He spoke about the role of RTI in strengthening Panchayati Raj institutions. He underlined the important role played by NGOs in creating awareness about KRIA. He observed that NGOs should choose a subject where concrete changes can be brought about and also where

fewer financial resources are required. He said since financial and other resources are limited, there is a need to choose an area where small changes can be brought about.

Prof. Chankrashekar, said that as a member of the Rajiv Gandhi Task Force on Panchayati Raj Institutions, he would be interested in taking up the issue of RTI in strengthening the PRI. He suggested that CREAT/CHRI prepare a concept paper for his consideration.

Day 2 (4th March 2005)

The first session was devoted to presentations of case studies. This was chaired by Ms.Sarojamma of Chiguru, an NGO working for eradicating child labour in Magadi Taluk of Bangalore rural District. Mr.Manjunath Reddy of Jana Jagruthi Vedike (JJV) Chintamani, made his presentation. He explained the difficulties in accessing information about the Watershed development program in Chintamani taluk. He said that they sought information under KRIA through a letter sent by registered post. But the letter was not accepted and was returned. The JJV faced resistance from the local farmers and were attacked by them. However they were successful in getting information from the District Commissioner.

One of the success stories of JJV is that they were able to make the Department distribute 1500 mango saplings free of cost. Mr.Manjunath Reddy summarized his presentation with the difficulties in accessing information from KRIA. Some of the difficulties they have encountered in using KRIA include:

- Refusal of the applications by the concerned officials
- Offices locked continuously for about a week
- No reply from Competent Authorities and the Appellate Authorities
- Asking the applicants to furnish details about the organization they represent like registration number, annual report, balance sheet etc.
- Mistakes and corrections in the documents provided by the Competent Authority
- Not attesting the documents

Shri.Ramesh Kadakola, an activist from Haveri, highlighted his experience in using KRIA and was of the view that networking among other social groups like CREAT is very essential to get help and guidance. He explained how he had used KRIA for getting information about disposal of medical waste from a nursing home in Haveri. As a result of publicizing the information through local TV, action was taken to clean the roads and stop disposal of medical waste on roads.

Shri.G.G.Hegde Kadekodi of Balakedarara Hitharakshaka Sangha, Sirsi, in his presentation said that they had filed 10 applications under KRIA of which 7 were answered. In one of the application they had sought information from the Nagara Sabha (Town Municipality) about the tender being floated for a civil work. The Town Municipality instead of giving information as per KRIA, talked to Mr.Hegde over the

phone. The contractor also wanted to meet Mr.Hedge, but never met. However the proposed work was never taken up.

Mr.Hegde said that they had sought information about safety measures adopted in schools in Sirsi to avoid fire accidents. The Education department officials gave the reply but it was vague. Mr.Hegde found that none of the schools had any provision for safety in case of fire accidents.

Shri.Y.V.Ashwathnarayan from Consumer Care Society, Bangalore, made a presentation and explained his experience in using KRIA. He said that they had made applications to Bangalore Electricity Supply Company, Bangalore Water Supply and Sewerage Board and other civic bodies. He felt that most of the officials were aware of KRIA and information was given in time. He said out of 18 applications made to Bangalore Mahanagara Palike, they were able to get replies to 13 applications. He said that the attitude of BMP officials had changed a little and that they are ready to provide information, show the works etc. Similar was the experience of Shri.Ravindra Guru, of the same society.

Shri.Ravindra Guru of Consumer Care Society, explained how he has been using KRIA for getting information from the Bangalore Mahanagara Palike (BMP). His area of concern was violation of building plans by the builders. He said that when a residential building in his neighborhood was converted into a commercial complex he had asked for a copy of the license and building plans from BMP. However, a copy of the plans was not furnished. He is contemplating filing an appeal.

Shri.K.N.Venkatgirirao from Consumers' Forum, Sagar, explained with the help of recorded figures and statistics how his organization has been using KRIA. He said they have filed applications with various departments like environment, forest, water supply, police, food and civil supplies, town municipality etc. He said the response was mixed and there were some success stories as well as failures.

Shri.Basavaraj, Director (Planning) Department of Panchayati Raj and Rural Development, GOK, spoke on RTI in relation to PRIs. He explained the working of Gram Sabhas and Ward Sabhas and their right to information in these meetings. He mentioned that the department brings out a monthly publication called Karnataka Vikasa in which the details of all schemes of the government are published. He made a special mention of the fact that the magazine publishes the list of employees black listed and suspended employees.

Shri.Basavaraj added that all tender details are displayed on the notice board in the offices and there is an Ombudsman at the district level.

During the post lunch session the participants were divided into four groups. Each of the groups was asked to answer the following questions:

- Which are the departments/offices often visited by the public?

- ❑ What type of information do citizens need in the above offices?
- ❑ Is information easily available?
- ❑ What are the difficulties people face in accessing information?

Each of the Groups was asked to identify a leader to monitor the discussion and document the proceedings and also present the recommendations in the open house session. After two hours of discussion the respective group leaders made their presentations. Some of the recommendations are:

Departments/Offices often visited:

Bangalore Mahanagara Palike, Bangalore Development Authority, Food, Civil Supplies and Consumer Affairs, Health and Family Welfare, Department of Agriculture, Education, Social Welfare, Taluk Panchayat and Public Works Department.

Type of information required:

The type of information required by the public broadly relates to development programs, eligibility criteria for various schemes. Licenses, birth and death certificates, medicines and primary health care needs, allotment of funds for various public works etc.

To the question whether information is easily available, the participants felt that it depends on the nature of information asked. However there was general agreement that information which is to be provided to citizens in the usual course, is not made available. The participants felt that most of the information which people need is general in nature and no law prohibits the government servants to prevent access to such information. Yet it is not divulged for obvious reasons.

The participants were unanimous about the difficulties being faced by citizens in accessing information. It was felt that the mindset of the government employees needs to be changed. Secondly that corruption is rampant and the public cannot get the minimum information without bribing the case workers, if not the concerned officials.

The final session of the workshop was devoted to drafting applications based on the experience, need and input received in the workshop. After prolonged discussion it was decided that each of the participants would draft TWO applications. The subject of the first application would be same for all participants. The second would be sector/area specific to be decided by each of the participants. The information sought in the first application was:

1. Is there a public grievance handling system in your department?
2. If so, a copy of the same may be furnished
3. If not, what is the time limit fixed for disposing of public grievances?
4. Who is the concerned official in charge of public grievances
5. Does the department maintain a register of public grievances

6. Is there any penal action/disciplinary action against officials who do not attend to public grievances within the time specified in the Rules
7. Details of public grievances received, disposed off etc. in the past one year

In the second application the participants chose various departments depending on their area of work and the seriousness of the issues in their respective districts. Some of the departments/issues chosen were:

Area	Information sought
Magadi	Expenses incurred on School Sanitation works Details of terms and conditions for employment For Urban Development bodies
Kolar Chintamani Sirsi	Schemes available for BPL families under PDS Details of works under PWD for the taluk Expenses on vehicles incurred by the President of the Town Municipal Council Details of foreign tours under the ADB Scheme
Srinivasapur Hospet	Details of Food for Work Program Details of rules and regulations made under The Self Assessment of Property Tax
Bangalore City	Details of residential plots converted into Commercial plots by BDA
Hassan	Details of Crop Insurance Scheme

The participants drafted 45 applications. The same will be verified by CREAT and sent to participants for submission to the concerned authorities. The participants will inform CREAT of the developments.

As a follow up action, the following was decided:

All participants will write case studies about the applications filed, information received, the difficulties faced in accessing information and lessons learnt. CREAT/CHRI will send broad guidelines for documenting the case studies.

Participants will interact with the officials, media and NGOs in strengthening KRIA

Participants will conduct awareness programs, seminars and workshops on KRIA regularly

Participants will meet the Government officials, particularly the District Commissioner and arrange for awareness programs for the government staff.

Participants will keep sending copies of applications filed along with replies received to strengthen the Information Hub established in CREAT.

Participants will meet the District Information Officers and arrange for programs on KRIA

CREAT will start documenting case studies based on the inputs received from the participants and other applicants

CREAT will send the proposed newsletter by the end of April 2005

CREAT will send the KRIA Users' Guide by end of April 2005

CREAT will conduct awareness programs in Hassan, Hubli and Udupi. Dates are to be decided in consultation with respective NGOs.

LIST OF PARTICIPANTS IN THE CAPACITY BUILDING AND STRATEGY PLANNING WORKSHON ON RIGHT TO INFORMATION HELD AT BANGALORE ON 3rd MARCH 2005

Sl No.	Name and address	Telephone Number
1	Pradeep Hebbar Bharatiy Kissan Sangha, Udupi – 576201	0820-2567876
2	Sukumar M Bangera Consumers Forum Basrur – 576 112	0820 – 2521940
3	Shivanna Prabodhini Trust Chittrakoota, Hariharapura – 577 120	08265-274685
4	Ramesh Kadakol Yuvak Sangha, Haveri	08375-232766
5	P.N.Lakshman Reddy	080 – 25320213

	KERC, M.G.Roadm, Bangalore -560001	
6	J.M.Rajashekar Reporter, Moodana (Daily) Ranebennur, Haveri District	08373-261248
7	M.M.Lakshminarayana Thirthahalli IP Set Users' Association S.R.R.Mill Road, Thirthahalli - 577432	08181-228499
8	T.L.Akshatha Thirthahalli IP Set Users' Association S.R.R.Mill Road, Thirthahalli - 577432	9448173649
9	Sathyanarayana Udupa Bharatiya Kissan Sangha Guruprasad Buildings, Udupi	9448843888
10	Ravindranath Guru Consumer Care Society 593, Dhundhubi, 24 th Cross, BSK II Stage Bangalore – 560 070	080-26713616
11	B.S.Vittal Rao Balakedarara Vedike, Balehonnur	08266-250609, 251358
12	Y.V.Ashwathnarayana Consumer Care Society 1939, 9 th Main, 27 th Cross, BSK II Stage Bangalore – 560 070	080-26718544
13	H.K.Mallya Consumers Forum, Udupi Near Corporation Bank	0820-2530486
14	Moses RP CMSSS, Hassan	08172-258143

15	K.N.Venkatgirirao Secretary, Consumers Forum Brasam, Nehru Fields, Sagar-577401	08183-237717
16	N.Shivananda President, Water Users Association Malnad Gramvikas Kendra Kugve Post, Sagar	08183-220349
17	Havaldar Panduranga Rao Secretary Yuva Nagarika Vedike Fort, Hospet	08394-223756
18	S.N.Subramana Jayamahar Consumer Protection Society ITI Layout, Benson Town, Bangalore	57611083 2334908
19	R.Manohar South India Cell for Human Rights Education and Monitoring 35, Anjanappa Layout, Lingarajapuram Hennur Road, Bangalore – 560084	080-25473922
20	Ms.Madhuri Devdhar Parisara-Balakedarara Vedike	232429

	Haveri – 581110	
21	G.G.Hegde Kadekodi Balakedarara Hitharakshaka Sangha CP Bazar, Sirsi – 581401	08384-226348
22	Ms.Anuradharao Public Affairs Centre, KRIA Katte 422, 80 Ft. Road, VI Block, Koramangala Bangalore – 560 095	080-25537260
23	D.Vijay Krishna Bhat Bharatiya Kissan Sangha Puttur, Dakshina Kannada	
24	Ms.Hemalatha S CREAT, Bangalore	080-23357280
25	H.Subramanya Devanahalli Taluk Grahaka Vedike Bijjavara – 562110	7645547 9448240549
26	P.S.Reddy RORES Srinivasapur, Kolar District – 563135	08157-246278
27	Manjunath Reddy Jana Jagruthi Vedike Yagavakota, Chintamani Taluk	08154-257154
28	Paramananda Hegde Balakedarara Hitharakshaka Sangha CP Bazar, Sirsi – 581401	9242496365 08384-224138
29	B.C.Shivakumaaar Nagarika Hitharakshana Vedike Banavara – 573112, Hassan District	08172-235862
30	M.M.Jayaswamy Consumers Forum Shiralakoppa, Shimoga District	08187-233228
31	Mohamad Anwar Assistant Controller of Legal Metrology Government of Karnataka	9448202293 22253500 0816-2278012
32	Venkatesh Nayak CHRI, New Delhi	011-26850523
33	K.C.Murthy Reporter, The New Indian Express	2576002
34	Hanumappa M Kolar District Consumer Rights and Human Rights Protection Committee Bangarpet – 563 114	
35	S.John 120, II Floor, Block No.10, CAR Colony Mysore Road, Bangalore – 560 018	080-22870477
36	Mr.Ramesh The New Indian Express	22861583
37	S.Manjunath Kannada Prabha, Bangalore	9886573123
38	A.M.Ramachandraiah Faculty (Law) Administrative Training Institute, Mysore	9448600880
39	Ramesh Solanki Journalist, Bangalore	26643074
40	Saroja KS	080 – 7746476

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41	Prof. T.U.Manu CREAT	080-23634631
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43	Dada Peer Directorate of Health and Family Welfare Services, Anand Rao Circle, Bangalore	080-22873151
44	Anil Kumar Commissioner Food, Civil Supplies and Consumer Affairs Cunningham Road, Bangalore-560052	080-22262187

45	Prof.B.K.Chandrashekar, MLC	080-26719911
46	Jayaramu CREAT	
47	B.P.Shilpa D/o B.Parameshwarappa Ratnagiri 1 st Cross, Basavanahalli Post Chickmagalur	08262-230376
48	Kantha Kumar BS S/o Shri. Shivaramaiah Beekannahalli Jyothinagar Post Chickmagalur	
49	Geetha C D/o Chandrashekar Uppali, Mallandur Road Indavara Post Chickmagalur	08262-594775
50	Y.G.Muralidharan CREAT	080-23357280

LIST OF PARTICIPANTS IN THE CAPACITY BUILDING AND STRATEGY PLANNING WORKSHON ON
RIGHT TO INFORMATION HELD AT BANGALORE ON 4th MARCH 2005

1	Pradeep Hebbar Bharatiy Kissan Sangha, Udupi – 576201	0820-2567876
2	Sukumar M Bangera Consumers Forum Basrur – 576 112	0820 – 2521940
3	Kantha Kumar BS S/o Shri. Shivaramaiah Beekannahalli Jyothinagar Post Chickmagalur	
4	Geetha C D/o Chandrashekar Uppali, Mallandur Road Indavara Post Chickmagalur	08262-594775
5	B.P.Shilpa D/o B.Parameshwarappa Ratnagiri 1 st Cross, Basavanahalli Post Chickmagalur	08262-230376
6	T.L.Akshatha Thirthahalli IP Set Users' Association S.R.R.Mill Road, Thirthahalli - 577432	9448173649
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11	G.G.Hegde Kadekodi Balakedarara Hitharakshaka Sangha CP Bazar, Sirsi – 581401	08384-226348
12	J.M.Rajeshakarappa Journalist/Reporter Ranebennur, Haveri District	08373 261248

13	D.Vijay Krishna Bhat Bharatiya Kissan Sangha Puttur, Dakshina Kannada	
14	N.Shivananda President, Water Users Association Malnad Gramvikas Kendra Kugve Post, Sagar	08183-220349
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21	Ravindranath Guru Consumer Care Society 593, Dhundhubi, 24 th Cross, BSK II Stage Bangalore – 560 070	080-26713616
22	Suma Chayapathi 47, 19 th Main, 12 th Cross, JP Nagar II Phase Bangalore – 560 078	080-26595888 chayapathi@vsnl.com
23	K.N.Venkatgirirao Secretary, Consumers Forum Brasam, Nehru Fields, Sagar-577401	08183-237717
24	Saroja KS Chiguru Balavikas Samsthe Kalya Gate, Magadi – 562 120	080 – 7746476
25	M.M.Jayaswamy Consumers Forum Shiralakoppa, Shimoga District	08187-233228

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30	Venkatesh Nayak CHRI, New Delhi	011-26850523
31	Ms.Madhuri Devdhar Parisara-Balakedarara Vedike Haveri – 581110	232429
32	Mathew Phillip SICHREM 35, Anjanappa Complex St.Thomas Town PO, Bangalore-560084	080-25473922 25492856
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34	Basavaraj Special Officer, Govt.of Karnataka Rural Development & Panchayat Raj Dept. MS Buildings, II Floor, III Stage Bangalore – 560 001	22284420 22254479
35	P.S.Reddy RODES, Srinivaspura, Kolar Dist	9448176790
36	A.M.Ramachandraiah Faculty (Law) Administrative Training Institue Lalitmahal Road, Mysore	
37	Kalpanna Shivanna Magadi Taluk Consumers Forum Magadi – 562120	7745292
38	Jayalakshmidevi President, Magadi Taluk Consumer Forum Magadi – 562120	7745163
39	T.U.Manu, CREAT 34, I cross, 4 th Main, MLA Layout RT Nagar, Bangalore –560 032	23634631

40	R.Manohar SICHREM 35, Anjanappa Complex St.Thomas Town PO, Bangalore-560084	080-25473922 25492856
41	Jayaramu, CREAT Bangalore	
42	Y.G.Muralidharan, CREAT Bangalore	23357280

